



RMI Insight

PROFESSIONAL SECURITY SERVICES

SUMMER 2023 / RMI INTERNATIONAL INC.

Introducing Serah Larison as the new RMI President!

We are happy to introduce Mrs. Serah Larison as the new RMI President. She is a passionate and dedicated individual that represents the interests of our RMI Family very well. Serah is a dynamic and experienced leader who is committed to making a positive change within RMI.

Serah brings a wealth of experience to the table. As a long-time RMI Associate, organizer, and advocate for various departments and functions, she has shown an unwavering commitment to improving the lives of our RMI Family. Her diverse background in the Security Industry, coupled with her strong leadership skills, makes her an ideal person to address the challenges that our company faces today.

One of Serah's top priorities is fostering the open-door policy to give, while ensuring sustainable business practices. She understands the importance of attracting new businesses, creating jobs, and boosting the economics of our company, all while preserving our environment for future generations. Serah has a proven track record of working collaboratively with stakeholders to develop innovative solutions that balance our growth and sustainability.

Equally important to Serah is ensuring that every RMI Associate's voice is heard and represented. She believes in an inclusive and transparent decision-making process, where employees' input is valued and considered. Serah is dedicated to actively seeking our Associates input on key issues.

With Mrs. Serah Larison as our new RMI International President, you can expect integrity, accountability, and a tireless commitment to serving the best interests of our RMI Family. Her unwavering dedication is key to making our company a great place to work and spend our time. Together, we can build a brighter future for our company with her leadership and vision. Let's make this positive change happen!

Thank you and God Bless,

#AlwaysForward

Rick Rodriguez, Sr.PPS
CEO/ Founder
RMI International Inc.



New Business

RMI is proud to announce our newest customer, Glovis America, Inc. Glovis provides integrated third-party logistics services such as transportation, storage / loading and unloading, international logistics, logistics equipment leasing and packing services to customers in various industries.

We look forward to adding service locations with Glovis and building a long-term partnership. RMI will begin providing security services at the Ventura, CA location in September 2023.



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Safety Corner



Post Safety/Security

There are various considerations RMI personnel need to take into account to help maintain their safety and security, such as:

- **Slip, trip, fall hazards:** Whatever the post, (e.g., gate, office/lobby, platform, etc.) or on a walking/patrolling duty, slip, trip, or fall hazards can take various forms.

At static post locations, things like torn carpet, spills, electrical cords across pathways, debris left on floor surfaces and other issues can result in a fall if you are not aware of them and/or forget that they are there and when left unaddressed.

Slip, trip, or fall hazards can also occur at walking posts: Uneven surfaces, spills, curbs, debris on the ground and other surface hazards present, and/or not addressed, could result in injury.

- **Insufficient lighting hazards:** Some interior and/or exterior areas employees work at or pass through on duty may have insufficient or inoperable lighting resulting in bump, fall or other injuries.
- **Missing equipment hazards:** Many RMI posts and facility locations have safety equipment posted to assist during emergencies, like fire and security equipment. For instance, many locations have fire monitoring / prevention equipment (e.g., alarm systems and detectors, extinguishers, etc.) and access / control equipment (e.g., alarm systems, panic buttons, locking hardware, etc.) Any of these systems, if damaged, bypassed or missing, could result in a safety/security mishap or incident.

If you discover any problems with any of the above or other safety/security measures your client has put in place, and you are unable and/or unauthorized to correct, then you will need to report the issue to your supervisor as soon as possible, record the issue, and follow your supervisor's instructions.

Sincerely,

Richard Aparicio
RMI HR Manager

New Site Supervisors

Carolyn Medina: RMI congratulates Carolyn Medina on her selection as the new RMI-Honda Receptionists/Badge & ID Supervisor, in Torrance, CA.

Carolyn was born in Hawthorne, CA, in 1999 and raised in Torrance. She graduated from Torrance High School and just recently graduated from El Camino College with an Associate Degree in Psychology.



Carolyn enjoys working with others and assisting customers and her prior work history was as a receptionist and in customer service. In April, she was hired as a receptionist with RMI, when RMI was awarded this contract, and become the supervisor for the Receptionists/Badge & ID office, in Torrance, on June 30th.

Carolyn currently lives in her childhood home in Torrance with her parents, and siblings and also her 8 dogs and 2 cats. She enjoys playing competitive soccer in her free time and being with family, friends, and her boyfriend of 5 years.

Carolyn is excited for this new journey and is ready to provide quality work and effort for her client, company and colleagues. A favorite quote of hers, by professional soccer player Mia Hamm, is, *The team, not the individual, is the ultimate champion.*

RMI-Honda ComSec Department

RMI is pleased to be overseeing American Honda's ComSec department once again by providing RMI personnel as Communications Security Operators.



On a 24/7 basis, some of their duties and responsibilities include:

- Monitoring local and national fire and security systems.
- Monitoring local and national camera systems.
- Monitoring and providing access/control for local and national Honda sites.
- Dispatching local and national security personnel to routine and emergency calls.
- Dispatching local and national emergency responders for emergency calls.
- Helping to ensure local and national fire, security equipment and other equipment are up and running through service call-outs.
- Submitting and maintaining fire and security systems shutdown and testing and off-hours access-control documentation, in order to help keep Honda operations up-and-running.
- Assisting Honda personnel, field security, and vendors, locally and nationally, in the maintenance and testing of Honda's fire and security systems.

In order to master all of their duties and responsibilities, ComSec Operators are put through a lengthy and rigorous 3-stage training program, which includes evaluation and testing along the way and it's only upon successful completion of each stage that they can advance to the next.

ComSec personnel have a lot riding on their shoulders as they diligently work to help ensure that Honda employees, and those who support Honda's mission, are kept safe and secure to help Honda focus on being a top provider of autos, power equipment, aircraft and other products needed for daily living.